



REQUEST AND RELEASE OF BENDIX® ELECTRONIC CONTROL UNIT (ECU) DATA EXTRACTION

SECTION 1: OVERVIEW

Use this form to request and release Bendix® Electronic Control Unit (ECU) data extractions and to track custody of any component(s) removed from your vehicle and sent to Bendix Commercial Vehicle Systems (Bendix). **NOTE: THERE IS A DATA EXTRACTION FEE OF \$1,000.00 USD. Prior to shipment, this completed and signed form must be emailed to dataextraction@bendix.com.** Following removal from the vehicle, send the component(s), this completed form, and a check made payable to Bendix Commercial Vehicle Systems for \$1,000.00 USD to:

Bendix Commercial Vehicle Systems
Event Log Reporting
35500 Chester Road
Avon, Ohio 44011

The component(s), the completed form, and the check for \$1,000.00 USD must be received prior to the start of any extraction by Bendix.

EXCLUSION OF INCIDENTAL, CONSEQUENTIAL, AND CERTAIN OTHER DAMAGES:

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL BENDIX, ITS SUBSIDIARIES, AFFILIATES, SUPPLIERS, OR APPROVED SERVICE PROVIDERS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER ARISING OUT OF OR IN ANY WAY RELATED TO THE LOSS OF THE ECU, THE USE OF OR INABILITY TO USE THE DATA EXTRACTION, THE PROVISION OF OR FAILURE TO PROVIDE EVENT REPORTS, OR OTHERWISE UNDER OR IN CONNECTION WITH ANY PROVISION OF THIS AGREEMENT.

SECTION 2: CUSTOMER/REQUESTOR INFORMATION

ALL FIELDS ARE MANDATORY. Please TYPE all information to avoid processing delays.

	CUSTOMER/VEHICLE OWNER The person/company that owns the vehicle.	REQUESTOR INFORMATION The person requesting the data extraction (if not the vehicle owner).	REPORT/ECU RECIPIENT The person to whom Bendix will return the report(s) and ECU(s).
COMPANY NAME			
ADDRESS (STREET NUMBER/NAME)			
ADDRESS (CITY AND STATE)			
ADDRESS (ZIP/POSTAL CODE)			
CONTACT NAME			
CONTACT PHONE			
EMAIL			
CUSTOMER REFERENCE NUMBER			

ALL FIELDS ARE MANDATORY.

CHECK NUMBER <small>There is a data extraction fee of \$1,000.00 USD that must be paid by check.</small>	
REQUESTOR SIGNATURE	
REQUESTOR NAME (PRINTED)	
DATE (MONTH / DAY / FOUR-DIGIT YEAR)	



Depending on the product type and version, Bendix® Electronic Control Units (ECUs) may store data related to troubleshooting, diagnostics, service needs, vehicle system operating status, and vehicle operator inputs. No personally identifying data (e.g. name, gender, or age) is recorded. Bendix will not access stored ECU data or share it with others except: with the consent of the vehicle owner; in response to an official request by law enforcement or other governmental agency; as part of Bendix's defense of litigation; or, as otherwise required by law. Data that Bendix receives may also be used for research purposes or made available to others for research purposes, where a need is shown and the data is not linked to a specific vehicle or owner.

Bendix®-brand Electronic Control Units (ECUs) are not designed to store data for purposes of accident reconstruction, and Bendix® ACom® Diagnostic Software is not intended to retrieve data for purposes of accident reconstruction. Bendix makes no representations as to the accuracy of data retrieved and interpreted from ECUs for purposes of accident reconstruction. Bendix does not offer accident reconstruction services or interpretation of stored data. Bendix ECUs are not protected from fire, loss of power, impact damage, or other conditions that may be sustained in a crash situation and may cause data to be unavailable or irretrievable.

SECTION 3: VEHICLE AND COMPONENT INFORMATION

When requesting an ECU data extraction from Bendix components, a single form can be used when sending in multiple components for extraction. It is essential that this is if filled out completely. **PLEASE LIST THE SERIAL NUMBER** for each component you are sending. It is also strongly recommended to send in a clear photo of the label of each component.

Note the following exceptions:

- **Bendix® Antilock Braking System (ABS) ECU:** It is not required to send in the brake ECU if you are requesting a Bendix Data Recorder (BDR) report. The ABS Diagnostic Trouble Code (DTC) report in HTML format (for Bendix® ACom® Legacy) or a ZIP file (for Bendix® ACom® PRO™/AE™ Diagnostic Software) *is required* for Bendix to generate the BDR report. Bendix recommends you submit the DTC report on a USB/thumb drive accompanied by the required items noted in *SECTION 1: OVERVIEW* of this document. Incomplete or missing materials will lead to delays in processing.
- **Bendix™ FLR-21™, FLR-25™ (Forward Looking Radar):** The only data that is available is the DTC report from the radar. Please do not send in either of these radars as there is no data that will be extracted.

NOTE: AutoVue®/SafetyDirect® ECUs must be sent to Rand McNally®.

SECTION 3 (CONTINUED): VEHICLE AND COMPONENT INFORMATION

ALL FIELDS ARE MANDATORY. Please TYPE all information to avoid processing delays.

VEHICLE IDENTIFICATION NUMBER (VIN)		VEHICLE MODEL	
VEHICLE TRUCK NUMBER		VEHICLE YEAR	
VEHICLE MAKE		VEHICLE MILEAGE	

REQUIRED DIAGNOSTIC TROUBLE CODE (DTC) REPORT	Check All That Apply		SERIAL NUMBER	PHOTO OF COMPONENT(S) SENT TO BENDIX <i>Add images here or at the end of this form</i>
	Antilock Braking System (ABS) DTC Report (HTML format Bendix® ACom® Legacy; ZIP file for Bendix® ACom® PRO™/AE™ Diagnostic Software)			
Submit the USB/thumb drive, along with the other items noted under SECTION 1: OVERVIEW. The USB/thumb drive will not be returned.				
COMPONENT(S) REMOVED	Check All That Apply		ECU SERIAL NUMBER	
	ABS ECU			
	Bendix™ FLC-20™ Camera (Black)			
	SafetyDirect® Processor (SDP)	DO NOT SEND TO BENDIX. SEND TO RAND MCNALLY FOR PROCESSING.		
	AutoVue® Electronic Control Unit (ECU)	DO NOT SEND TO BENDIX. SEND TO RAND MCNALLY FOR PROCESSING.		
	AutoVue® 3G Camera (Gray)	DO NOT SEND IN. THIS ECU WILL NOT BE PROCESSED.		
COMPONENT(S) REMOVED FROM VEHICLE	Removed From Vehicle By (Name)			
	Removal Date			
	Removal Time			
COMPONENT(S) SENT TO BENDIX <i>Component(s) must be sent via FedEx or UPS in order to provide tracking information</i>	Date Sent to Bendix			
	Sender Name			
	Sender Signature			
	Carrier Name	FedEx [] UPS []	Tracking Number	

SECTION 4: INCIDENT INFORMATION

ALL FIELDS ARE MANDATORY. Please TYPE all information to avoid processing delays.

IS THIS REQUEST THE RESULT OF AN ACCIDENT?	Yes	No
DATE OF INCIDENT		
TIME OF INCIDENT		
TIME ZONE OF INCIDENT		
LOCATION OF INCIDENT (CITY OR TOWNSHIP AND STATE)		

RECAP OF ITEMS NEEDED

- This form must be completed in its entirety.
- Package any and all components carefully to prevent damage during transit.
- Prior to shipment, this completed form must be emailed to dataextraction@bendix.com.
- Send the component(s), this completed form, and a check made payable to Bendix Commercial Vehicle Systems for \$1,000.00 USD to the address provided in *SECTION 1: OVERVIEW*.

NOTE: This form is required to accompany any product returned to Bendix. If this form is not included with the shipment, contents may be lost and it WILL lead to long processing delays.

After the components/reports are received, the expected processing time is 4-6 weeks from the date of receipt by Bendix. During times of high volume, expected processing time will be greater.

Email all questions to dataextraction@bendix.com.

SECTION 5: INTERNATIONAL RETURN SHIPPING INFORMATION

For international shipping only. Not needed if return shipping is within the United States.

ALL FIELDS ARE MANDATORY.

All information is required in order for the return of the ECU to the customer.

Any duties or fees associated with this shipment will be charged to your Bendix account.

CARRIER	
ACCOUNT	
ACCOUNT ZIP/POSTAL CODE	
ACCOUNT COUNTRY CODE	



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