

## REQUEST AND RELEASE OF RAND McNALLY ECU DATA DOWNLOAD

### Section 1: Overview

This form is used to request and release Rand McNally (RM Acquisition, LLC) ECU data download and track custody of the components removed from the vehicle to Rand McNally. A copy of this completed form must accompany the components when sent. Once removed from the vehicle, send this form filled out, component and receipt of payment.

### Rand McNally – ECU Data Extraction

Rand McNally  
 4456 N. Abbe Road; Unit 190  
 Sheffield Village, Ohio 44054  
[safetydirectextractions@randmcnally.com](mailto:safetydirectextractions@randmcnally.com)

**NOTE: Data extraction fee is \$1000. Credit card payment only. Any checks that are sent in will be marked void and returned without being cashed. Payment must be made prior to sending in the ECU and receipt included with the release form. To make your payment, please proceed to this link and follow instructions to process payment. <https://randmcnally.com/product/ecu-data-extraction/>**

### EXCLUSION OF INCIDENTAL, CONSEQUENTIAL AND CERTAIN OTHER DAMAGES:

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL RAND McNALLY, ITS SUBSIDIARIES, AFFILIATES, SUPPLIERS OR APPROVED SERVICE PROVIDER BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS OR CONFIDENTIAL OR OTHER INFORMATION, FOR BUSINESS INTERRUPTION FOR PERSONAL INJURY, FOR LOSS OF PRIVACY, FOR FAILURE TO MEET ANY DUTY INCLUDING THOSE OF GOOD FAITH OR REASONABLE CARE FOR NEGLIGENCE, OR FOR ANY OTHER PECUNIARY OR OTHER TYPE OF LOSS WHATSOEVER) ARISING OUT OF OR IN ANY WAY RELATED TO THE LOSS OF THE ECU, THE USE OF OR INABILITY TO USE THE DATA DOWNLOAD, THE PROVISION OF OR FAILURE TO PROVIDE EVENT REPORTS, OR OTHERWISE UNDER OR IN CONNECTION WITH ANY PROVISION OF THIS AGREEMENT, EVEN IN THE EVENT OF THE FAULT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, BREACH OF CONTRACT OR BREACH OF WARRANTY OF RAND McNALLY OR ANY SUBSIDIARY, AFFILIATE, OR SUPPLIER, AND EVEN IF RAND McNALLY OR ANY SUCH SUBSIDIARY, AFFILIATE, SUPPLIER OR APPROVED SERVICE PROVIDER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

### Section 2: Contact Information (All Fields Mandatory, Please **TYPE** all information to avoid processing delays)

	<b>Requestor Information</b> <i>(The person requesting the data download.)</i>	<b>Vehicle Owner</b> <i>(The person/ company that owns the vehicle.)</i>	<b>Report / ECU(s) Recipient</b> <i>(The person Rand McNally will return the report(s) and ECU(s).)</i>
<b>Name</b>			
<b>Company</b>			
<b>Full Mailing Address</b>			
<b>Phone</b>			
<b>Email</b>			

## **ATTENTION**

Depending on the product type and version, Rand McNally Electronic Control Units (ECUs) may store data related to troubleshooting, diagnostics, service needs, vehicle system operating status and vehicle operator inputs. No personally identifying data (e.g. name, gender or age) is recorded. Rand McNally will not access stored ECU data or share it with others except: with the consent of the vehicle owner; in response to an official request by law enforcement or other governmental agency; as part of Rand McNally defense of litigation; or, as otherwise required by law. Data that Rand McNally receives may also be used for research purposes or made available to others for research purposes, where a need is shown and the data is not linked to a specific vehicle or owner.

Rand McNally brand ECUs are not designed to store data for purposes of accident reconstruction. Rand McNally makes no representations as to the accuracy of data or video retrieved and interpreted from ECUs for purposes of accident reconstruction. Rand McNally does not offer accident reconstruction services or interpretation of stored data. Rand McNally ECUs are not protected from fire, loss of power, impact damage, or other conditions that may be sustained in a crash situation and may cause data to be unavailable or irretrievable.

### **Section 3: Vehicle & Component Information** (all fields mandatory; TYPE to avoid processing delays)

When requesting ECU Data Download from Rand McNally components, make sure that this form is included with the shipment. It is extremely important that this form be filled out completely. Please list serial number for each component you are sending on the form below. It is also strongly recommended to send in a picture of the label of each component.

**ABS ECU:** Do **NOT** send this ECU to Rand McNally. This is not a Rand McNally ECU and it will not be processed.

**AutoVue 3G Camera (Grey):** Please do **not** send this camera in as there is no data that can be extracted.

**FLR-21 (Forward Looking Radar):** Do **NOT** send this ECU to Rand McNally. This is not a Rand McNally ECU and it will not be processed.

**FLC-20 Camera:** Do **NOT** send this ECU to Rand McNally. This is not a Rand McNally ECU and it will not be processed.

**AutoVue/SDP ECU:** If video capture is not enabled, there is no data/video that can be extracted.

**Vehicle & Component Information** (All Fields Mandatory; TYPE to avoid processing delays)

	<b>Vehicle VIN *</b>	
	<b>Vehicle Truck Number *</b>	
	<b>Vehicle Make *</b>	
	<b>Vehicle Model *</b>	

Only send to Rand McNally the SafetyDirect Processor (SDP) or the AutoVue ECU. Any other ECU sent to Rand McNally will not be processed.

	<b>Check All That Apply</b>	<b>ECU Serial Number *</b>	<b>ECU Label Picture Please add to end of form *</b>
<b>Component (s) Removed</b>	SafetyDirect Processor (SDP3) <input type="checkbox"/>		<input type="checkbox"/>
	SafetyDirect Processor (SDP5) <input type="checkbox"/>		<input type="checkbox"/>
	AutoVue ECU <input type="checkbox"/>		<input type="checkbox"/>

Component removed from vehicle	<b>Removed from Vehicle by</b>		
	<b>Removal Date &amp; Time</b>		
Component sent to Rand McNally	<b>Date Sent to Rand McNally</b>		
	<b>Sender Name</b>		
<b>MUST BE SENT VIA FEDEX OR UPS FOR TRACKING</b>	<b>Sender Signature</b>		<b>Tracking Number</b>
	<b>Carrier</b>	FedEx <input type="checkbox"/> UPS <input type="checkbox"/>	

**\*All Fields are Required**

Only send to Rand McNally the SafetyDirect Processor (SDP) or the AutoVue ECU. Any other ECU sent to Rand McNally will not be processed.

**NOTE**

**Payment must be made prior to sending in the ECU and receipt included with the release form. To make your payment, please proceed to this link and follow instructions to process payment.**

<https://randmcnally.com/product/ecu-data-extraction/>

## Section 4: Incident Information

Incident Information - Required			
	<b>*Is this request the result of an incident</b>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
	<b>*Fleet Has Current SafetyDirect Subscription</b>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
<b>*All Fields are Required</b>	<b>*Date of Incident</b>		
	<b>*Time of Incident</b>		
	<b>*Time Zone of Incident Time Above</b>		

Customer	
<b>*Name</b>	
<b>*Address</b>	
<b>*Contact</b>	
<b>*Phone</b>	
<b>*Email</b>	
Customer Reference	

Ship To	
Name	Rand McNally
Address	
Email	safetydirectextraction@randmcnally.com
Rand McNally Reference	

**\*\* Please email any questions you have to [safetydirectextraction@randmcnally.com](mailto:safetydirectextraction@randmcnally.com)**

***After the components/reports are received, the expected processing times is 4-6 weeks from when received. During times of high volume, expected processing time will be greater.***

<b>*Customer</b>	
<b>*Signed</b>	
<b>*Printed</b>	
<b>*Date</b>	

**\*All Fields are Required**

Email this form to [safetydirectextraction@randmcnally.com](mailto:safetydirectextraction@randmcnally.com) prior to shipping the ECU **AND** attach a copy with the shipment.

***This form is required to accompany any product returned to Rand McNally. If this form is not included with shipment, it may result in shipment contents to be lost and WILL lead to long processing delays.***

***Please package unit carefully to prevent damage during transit.***